

Taylor Template

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github.com/benkelly/cv-pipeline

Summary

Platform engineer with seven years' experience building cloud infrastructure, developer platforms and reliable services. Enjoys making the safe path the easy path for product teams.

Experience

Senior Platform Engineer, Example Cloud Ltd

Dublin, Ireland

March 2023 – Present

- Lead a team of four running the internal developer platform on Kubernetes for 40 product teams.
- Moved infrastructure to reusable Terraform modules, cutting new-service setup from two weeks to one day.
- Introduced service-level objectives and on-call runbooks, reducing paging alerts by 60%.
- Built a self-service preview environment for every pull request.

Software Engineer, Acme Payments

Cork, Ireland

June 2019 – February 2023

- Built and operated Go services handling card authorisations across three regions.
- Designed the multi-region failover plan and ran quarterly game days to test it.
- Wrote observability standards with Prometheus, Grafana and OpenTelemetry.

Graduate Engineer, Sample Analytics

Galway, Ireland

September 2018 – May 2019

- Maintained batch data pipelines in Python and Apache Spark.

Skills

Languages: Go, Python, TypeScript, Bash, SQL

Cloud & Infrastructure: AWS, GCP, Kubernetes, Terraform, Helm, Docker, GitOps

Reliability: Prometheus, Grafana, OpenTelemetry, Incident Response, Post-mortems

Security: RBAC, Just-in-Time Access, PKI, Secrets Management

Projects

cv-pipeline: This CV. One LaTeX file builds standard, accessible, dyslexia-friendly and high-contrast PDFs, plus Markdown, JSON and HTML.

Education

Example University - BSc Computer Science, 2018

Thesis: "Scheduling batch jobs on spare cloud capacity"